

TELEVISION QUICK START GUIDE



Co-Mo
CONNECT

- **Turning on your Set Top Box**

To begin, press the green Watch TV button at the top of your remote to turn on your set top box and TV.

- **Getting to the Channel Guide**

To access your channel guide, press the Guide button found on your remote.

- **Navigating in the Channel Guide**

Use the up and down arrows found on the center of your remote to move around the guide. Once you have your preferred program highlighted, press the Ok button once to view the programming and press the Ok button again to exit the Guide. You may also use the Channel up and down buttons to browse the Guide by page.

- **Getting Started with your DVR**

Play, Pause, Rewind: While watching a program, you can use your Playback Control Buttons found near the top of your remote to rewind, fast forward, and pause your video programming.

Whole Home DVR: With Co-Mo Connect's Whole-Home DVR service, you can watch your recorded shows on any other set top box, all from one HD-DVR set top box. So let's say your HD-DVR box is in your living room, but you want to finish watching it in your bedroom. No problem. Just stop the movie, and when you're ready to resume your recording in your bedroom, just go to your DVR playlist, select the movie, and resume.

To access your DVR recordings list, you can press the Red Quick Access button on your remote or press Menu and select the DVR option. All recordings will be listed under the Recordings section.

Set a quick recording by pressing the Record button on your remote control, this will begin recording the currently viewed program immediately.

You can also schedule a recording before the program begins by finding your preferred show in the program guide, highlight it with your Navigation Keys, and press Ok. This will open the menu for this program. Use your Navigation Keys to select either Record Program or Record Series.







 **(844)99-FIBER**

 **www.Co-Mo.net**
v.9142017QSGMR

Remote Functions



1	POWER	Switches the power on/off for TV and Set Top Box
2	INPUT	Changes the current A/V input of the selected device
3	SETUP	Setup remote (see reverse side of remote)
4	POWER	Turn selected device on or off
5	DEVICE CONTROL	Send commands to DVD, Audio, TV or Set top box
6	ON DEMAND	Opens the OnDemand menu
7	GUIDE	Displays the on-screen program guide
8	MENU	Displays on-screen menu
9	DAY - / DAY +	These two buttons are currently unavailable. You can move forward or backwards a day in the guide using the REW and FF buttons
10	ARROW KEYS	Navigates up, down, left and right within the on-screen guide or menus
11	OK	Enter a choice you have made
12	BACK	Goes back to the previous screen
13	EXIT	Exits the current menu item
14	INFO	Displays on-screen information about the current TV / DVR program.
15	LAST	Changes channel to the most recently viewed channel
16	VOL +/-	Increases or decreases volume of the currently selected device
17	CH/PG	Changes channel up/down or goes page up/down on-screen program guide
18	MUTE	Turns the volume of the currently selected device on/off
19	DVR	Opens DVR recordings screen
20	RECORD	Starts recording current program
21	PLAYBACK CONTROL BUTTONS	Controls video for LIVE TV/ DVR REPLAY: Plays back a few seconds REW: Rewinds video FF: Fast forwards video SKIP: Skips ahead in 30 second increments PAUSE: Pauses video PLAY: Plays video or resumes from pause STOP: Stops playback of video
22	STOP	This will stop a recording or close the emergency test sequence.
23	NUMBER KEYS	Allows direct access to specific channels and menu items
24	DELETE / *	For future use. Currently unassigned
25	ENTER / #	For future use. Currently unassigned
26	PHONE	For future use. Currently unassigned
27	ZOOM	Currently unassigned
28	LIVE TV	Returns programming to Live TV

	Record*		Series-Record*
	Closed Captioned		Series Record Episode Skipped*

*Record and Series Record only appear if your set top box supports DVR recording.

3ABN	78	✓	✓	✓	✓
A&E	100		✓	✓	✓
AMC	101		✓	✓	✓
American Heroes Channel	274		✓	✓	✓
Animal Planet	267		✓	✓	✓
AXS TV	210		✓	✓	✓
BET	122		✓	✓	✓
BET Jams	187		✓	✓	✓
BET Soul	189		✓	✓	✓
Boomerang	162		✓	✓	✓
Bravo	102		✓	✓	✓
Cartoon Network	151		✓	✓	✓
Chiller	112		✓	✓	✓
CMT	180		✓	✓	✓
CMT Music	181		✓	✓	✓
CNBC	250		✓	✓	✓
CNN	251		✓	✓	✓
Co-Mo Community Channel	90	✓	✓	✓	✓
Comedy Central	103		✓	✓	✓
Cooking Channel	118		✓	✓	✓
Cowboy Channel	276		✓	✓	✓
Crime and Investigation	266		✓	✓	✓
CSPAN 1	34	✓	✓	✓	✓
CSPAN 2	35	✓	✓	✓	✓
CSPAN 3	36	✓	✓	✓	✓
DayStar	73	✓	✓	✓	✓
Destination America	270		✓	✓	✓
Discovery Channel	268		✓	✓	✓
Discovery Life	119		✓	✓	✓
Discovery Family Channel	156		✓	✓	✓
Disney Channel	152		✓	✓	✓
Disney Junior	163		✓	✓	✓
Disney XD	153		✓	✓	✓
DIY Network	106		✓	✓	✓
E!	105		✓	✓	✓
ESPN	300		✓	✓	✓
ESPN2	301		✓	✓	✓
ESPN Classic	309		✓	✓	✓
ESPNEWS	307		✓	✓	✓
ESPNU	308		✓	✓	✓
EVINE Live	40	✓	✓	✓	✓
EWTN	70	✓	✓	✓	✓
FOOD	117		✓	✓	✓
Fox Business Channel	253		✓	✓	✓
Fox News Channel	252		✓	✓	✓
Fox Sports 1	305		✓	✓	✓
Fox Sports 2	306		✓	✓	✓
Fox Sports Midwest	302		✓	✓	✓
Fox Sports Midwest Plus	303		✓	✓	✓
Fox Sports Midwest Plus 2	304		✓	✓	✓
Freeform	150		✓	✓	✓
Fusion	280		✓	✓	✓
FX	109		✓	✓	✓
FXX	108		✓	✓	✓
FX Movies	206		✓	✓	✓
FYI,	261		✓	✓	✓
Game Show Network	123		✓	✓	✓
God TV	77	✓	✓	✓	✓
Golf Channel	310		✓	✓	✓
Great American Country	182		✓	✓	✓
Hallmark Channel	104		✓	✓	✓
Hallmark Movie Channel	204		✓	✓	✓
HD NET Movies	211		✓	✓	✓

Headline News	254		✓	✓	✓
HGTV	107		✓	✓	✓
History	262		✓	✓	✓
HSN	12	✓	✓	✓	✓
IFC	207		✓	✓	✓
IndiePlex	214		✓	✓	✓
INSP	125		✓	✓	✓
Investigation Discovery	264		✓	✓	✓
JUCE TV	76	✓	✓	✓	✓
LakeTV	90	✓	✓	✓	✓
Lifetime	200		✓	✓	✓
Lifetime Movie Network	201		✓	✓	✓
Logo	120		✓	✓	✓
MGM	213		✓	✓	✓
Military History Channel	260		✓	✓	✓
MSNBC	255		✓	✓	✓
MTV	183		✓	✓	✓
MTV Classic	188		✓	✓	✓
MTV Live	190		✓	✓	✓
MTV2	185		✓	✓	✓
NASA	37	✓	✓	✓	✓
National Geographic	269		✓	✓	✓
NBC Sports	312		✓	✓	✓
NFL Network	311		✓	✓	✓
Nick Jr.	158		✓	✓	✓
Nick Music	186		✓	✓	✓
Nick Too	157		✓	✓	✓
Nickelodeon	154		✓	✓	✓
Nicktoons	159		✓	✓	✓
OWN	203		✓	✓	✓
Oxygen	202		✓	✓	✓
QVC	15	✓	✓	✓	✓
RetroPlex	215		✓	✓	✓
RFD TV	275		✓	✓	✓
Science	272		✓	✓	✓
SEC Network	313		✓	✓	✓
SEC Network Alternate	314		✓	✓	✓
SEC Network Alternate 2	315		✓	✓	✓
Smile	74	✓	✓	✓	✓
Smithsonian	271		✓	✓	✓
Spike TV	110		✓	✓	✓
Sundance	208		✓	✓	✓
Syfy	111		✓	✓	✓
TBN	71	✓	✓	✓	✓
TBS	113		✓	✓	✓
TCT	72	✓	✓	✓	✓
TeenNick	161		✓	✓	✓
Tennis Channel	328		✓	✓	✓
The Hillsong Channel	75	✓	✓	✓	✓
TLC	265		✓	✓	✓
TNT	115		✓	✓	✓
Travel Channel	273		✓	✓	✓
truTV	121		✓	✓	✓
Turner Classic Movies	205		✓	✓	✓
TV Land	155		✓	✓	✓
UP	126		✓	✓	✓
USA	116		✓	✓	✓
Velocity	340		✓	✓	✓
VH1	184		✓	✓	✓
Viceland	263		✓	✓	✓
Weather Channel	256		✓	✓	✓
WE TV	199		✓	✓	✓

Channel Line-Up

LOCALS PLUS
COMPLETE
ADVANCED
ULTRA
VARIETY PACK

Music

Adult Alternative	350
Alt Rock Classics	377
Alt-Country Americana	355
Broadway	392
Bluegrass	358
Y2K	396
Chamber Music	393
Classic Rock	351
Classic RnB & Soul	386
Classical Masters	394
Country Classics	354
Dance Clubbin'	381
Easy Listening	361
Eclectic Electronic	395
Everything 80's	363
Flashback 70's	362
Folk Roots	359
Gospel	370
Groove Disco & Funk	383
Heavy Metal	376
Hip Hop	380
Hit List	365
Holiday Hits	371
Hot Country	356
Jammin'	387
Jazz Masters	360
Jazz Now	378
Jukebox Oldies	366
Kid's Stuff	399
Latino Tropical	388
Latino Urbana	389
Maximum Party	384
No Fences	357
Nothin' But 90's	382
Pop Adult	367
Pop Classics	374
Romance Latino	391
Retro Latino	390
Rock	375
Rock Alternative	352
Rock en Español	373
Smooth Jazz	379
Soul Storm	385
Swinging Standards	364
The Blues	353
The Chill Lounge	397
The Light	368
The Spa	398
Today's Latino Pop	372
Urban Beats	369

Movies

5StarMax	413
ActionMax	411
Cinemax	406
Flix	466
HBO	400
HBO Comedy	402
HBO Family	403
HBO Signature	404
HBO Zone	405
HBO2	401
MoreMax	410
MovieMax	414
OuterMax	415
Showtime	450
Showtime 2	462
Showtime Beyond	452
Showtime Extreme	454
Showtime Family	456
Showtime Next	458
Showtime Showcase	460
Showtime Women	464
Starz	420
Starz Cinema	422
Starz Comedy	423
Starz Edge	424
Starz Encore	435
Starz Encore Action	436
Starz Encore Black	437
Starz Encore Family	440
Starz Encore Classic	438
Starz Encore Suspense	439
Starz Encore Western	441
Starz in Black	425
Starz Kids and Family	426
The Movie Channel	430
The Movie Channel XTRA	432
Thriller Max	412

Sports Extra

Big 10 Network	316
Big 10 Network Alternate	317
ESPN Bases Loaded	322
ESPN Buzzer Beater	322
ESPN Goal Line	322
Fox College Sports Atlantic	323
Fox College Sports Central	324
Fox College Sports Pacific	325
MAV TV	341
Outdoor Channel	330
PAC 12	319
Pursuit Channel	333
Sportsman Channel	331
TVG2	339
World Fishing Network	332

Local Channels

All Counties Except Camden & Benton

KMOS MHz WorldView	4
KMOS PBS Kids	5
KMOS PBS	6
KMOS PBS Create	7
KOMU NBC	8
KOMU CW	9
KRCG Comet	11
KRCG CBS	13
KMIZ MyZou TV	16
KMIZ ABC	17
KMIZ MeTV	18
KQFX FOX	22
KRCG TBD	26
KNLJ CTN	25
KRCG Charge!	42

Camden & Benton Counties

KYTV KY3 24/7	2
KYTV NBC	3
KYTV Ozarks CW	4
KRBK Fox	5
KRCG Comet (Camden)	11
KRCG CBS (Camden)	13
KRBK MeTV Ozarks	14
KCTV5 CBS (Benton)	20
KOZK PBS Kids	21
KOZK PBS MSU	23
KOZK PBS Create	24
KRCG TBD (Camden)	26
KSPR ABC	33
KYTV Cozi TV	41
KRCG Charge! (Camden)	42
KSPR Antenna TV	43
KRBK Movies	44

Team Sports

Big 10 Network	316
Big 10 Network Alternate	317
ESPN Bases Loaded	322
ESPN Goal Line	322
Fox College Sports Atlantic	323
Fox College Sports Central	324
Fox College Sports Pacific	325
NFL RedZone (Seasonal)	329
PAC 12	319

Outdoor Sports

MAV TV	341
Outdoor Channel	330
Pursuit Channel	333
Sportsman Channel	331
TVG2	339
World Fishing Network	332

Television Trouble Solutions

No Picture?

- > Make sure your set top box is turned on and is getting power.
- > Make sure the cables are secure in the back of the set top box and the television.
- > Press VIDEO INPUT button to cycle through each input option until the picture returns.
 - Typically, most subscribers with a HD television will find video on HDMI1.

Can't see all of your channels?

- > It sounds like you have filtered your guide. Press the Right Arrow button on your remote. Make sure that you have not selected a Live TV Filter and you don't have a Favorites list selected. If you have done this, you also need to check the Parental Controls to make sure that you have not remove the channel from your guide.

Remote not controlling your set top box?

- > If you are pressing buttons on your remote, but it will not allow you to control your set top box, your remote could be on the incorrect mode. Before you press your next command button, press the STB button located towards the top of your Co-Mo Connect remote.

Remote not controlling your TV?

- > If your volume and power buttons are not controlling your TV, you may need to program your remote. You can find instruction for programming your remote to your TV on the back side of the remote or online by visiting www.urcsupport.com and selecting your remote style 2025G Eclipse.

Did You Know?

An easy solution for most problems is to reset your Set Top Box.

All Set Top Boxes can be reset by simply unplugging the power cord on the back of the box, make sure the light on the front goes off and plug the cord back in.

For any additional questions, please contact our 24/7 Technical Support at:

(888)256-9575



Set Top Box





WatchTVEverywhere streams some of your favorite channels and subscribed programming to your tablet, smartphones, laptop and other mobile devices from anywhere you can receive an Internet signal: inside your house, at the office, hotel, airport, vacation home and **everywhere**.



WatchTVEverywhere.com



How to Register:

Select Co-Mo Connect from the provider drop down menu.

Click on "Register". You will need two pieces of information to register:

- Your WatchTVEverywhere Registration number. This will be provided to you at the time of installation and is listed below.
- The correct spelling of the last name on the account.

You will be asked to:

- Provide an email address. This will be your user name.
- Provide a password.
- Select a password reset question.
- Supply the answer to the password reset question.

Click on Register and then Create Account. Now, check the email address you just provided. You will find an email message with your WatchTVEverywhere activation link. Click on the link to complete the registration process.

Registration

You may have up to 4 users registered on each TV service account. The first user registered must be the named account holder, age 18 or older and will be considered the Primary User.
*Access to programming is generally limited to the USA and its Territories.

Subscriber Validation

Account Number:

Last Name or Business Name on Statement:

Verification Code: Enter:

New User Information

First Name:

Last Name:

Create Password: At least 6 characters

Retype Password:

Password Reset Question:

Password Reset Answer:

Email Address:

Retype Email Address:

You are done and can begin to enjoy WatchTVEverywhere!

It is important that you keep your username and password confidential. Use of your credentials by others will result in loss of WatchTVEverywhere privileges.

Your WatchTVEverywhere Registration Account Number:

01 _____ - _____

For any questions or issues with registration, please contact our 24/7 Technical Support at (888)256-9575.