



Co-Mo
CONNECT

MEDIAROOM
USERGUIDE



WELCOME TO MEDIAROOM

The New Way to Watch

Digital TV is different than anything you have seen before. It isn't cable...it's better. Digital TV offers great channels, many features and many choices. Watch what you want – sports, movies, news, cartoons, dramas, comedies – anything you can imagine is there.. Watch how you want – high quality digital video and sound. So sit back, relax and enjoy the future.

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USING YOUR REMOTE

Remote Functions

1	POWER	Switches the power on/off for TV and Set Top Box
2	INPUT	Changes the current A/V input of the selected device
3	SETUP	Setup remote (see reverse side of remote)
4	POWER	Turn selected device on or off
5	DEVICE CONTROL	Send commands to DVD, Audio, TV or Set Top Box
6	ON DEMAND	Opens the On Demand menu
7	GUIDE	Displays the on-screen program guide
8	MENU	Displays on-screen menu
9	DAY - / DAY +	Moves Guide 12 hours ahead or back
10	ARROW buttons	Navigates up, down, left and right within the on-screen guide or menus
11	OK	Enter a choice you have made
12	BACK	Goes back to the previous screen
13	EXIT	Exits the current menu item
14	INFO	Displays on-screen information about the current TV / DVR program.
15	LAST	Changes channel to the most recently viewed channel
16	VOL +/-	Increases or decreases volume of the currently selected device
17	CH/PG	Changes channel up/down or goes page up/down on-screen program guide
18	MUTE	Turns the volume of the currently selected device on/off
19	DVR	Opens DVR recordings screen
20	RECORD	Starts recording current program
21	PLAYBACK CONTROL BUTTONS	Controls video for LIVE TV/DVR
		REPLAY: Plays back a few seconds
		REW: Rewinds video
		FF: Fast forwards video
		SKIP: Skips ahead in 30 second increments
		PAUSE: Pauses video
22	NUMBER Buttons	Allows direct access to specific channels and menu items
23	DELETE / *	For future use. Currently unassigned
24	ENTER / #	For future use. Currently unassigned
25	PHONE	For future use. Currently unassigned
26	ZOOM	For future use. Currently unassigned
27	LIVE TV	Returns programming to Live TV



USING YOUR REMOTE

Programming Your Remote



Step 1

- Press and hold SETUP until the device control button blinks twice.

Step 2

- Press the device control button for the device you wish to set up. The device control button will stay lit.

Step 3

- Press and hold the OK button. Release the OK button when your device turns off.

Step 4

- Repeat steps 1-3 for each applicable device (DVD and AUX).

For additional programming information, visit:

>> WWW.URCSUPPORT.COM <<

WATCHING TV

Turn Your Set Top Box or TV On or Off

The device selection buttons tell your remote whether you want to control your set top box or your television. Note: your remote control must have the remote code programmed before it can send the correct signals for your TV. If the list of TV brand codes was not included in your installation pack, please contact subscriber support or see the notes at the bottom of this page for programming information. Note: remotes are multifunctional (DVD, audio, TV, STB). If you're having difficulties, press the STB button before desired command. After pressing the STB button, wait a moment before pressing the next command.

- To turn both your TV and STB on or off, press the Watch **TV** button at the top of your UEI Eclipse remote.
- To turn only your TV on or off, press the TV button then the power button.
- To turn only your set top box on or off, press the STB button and then the power button.

Changing Channels

The CH \wedge / \vee button will change channels up or down one at a time.

The Number Pad can be used to directly enter a channel number.

Mediaroom also gives subscribers the option to browse other channels while watching TV. Pressing the down arrow button will bring up the Info Bar. From there, you can use the up and down arrows to surf through the surrounding channels to see what is on. Once you find what you want to watch, press your OK button to go to that channel.

WATCHING TV

System Buttons

There are a number of buttons on your remote that display different features of your service.

Up Arrow Button

The up arrow button will allow you to see the 5 most recent channels you have viewed. You can go back to one of these by highlighting the channel and pressing the OK button.

Left Arrow Button

The Left Arrow button will allow you to see the Menu Bar. This will give you the options to Search, Browse Live TV in the Guide, On Demand, Recorded TV and Settings.



Right Arrow Button

The Right arrow button will allow you to see viewing options. Such as: Live TV Filters, Favorite List Options, Closed Caption and Zoom Options.

The down arrow button will allow you to surf through the surrounding channel info to see what else is currently playing. You can change the channel from here by pressing the OK button.

Down Arrow Button

Adjusting Volume



The Mute Button

- Turns the sound on or off.

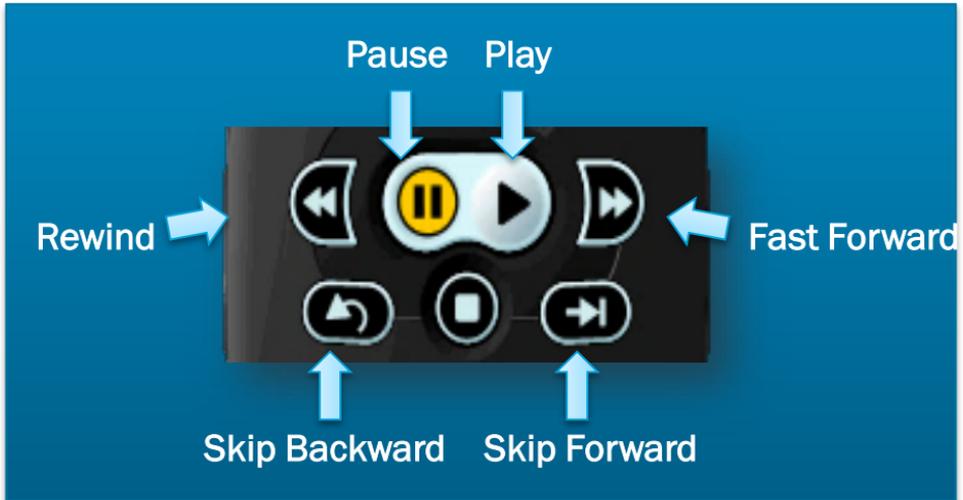


The VOL +/- Button

- Adjusts the TV volume gradually.

WATCHING TV

Play, Pause, Rewind



Please keep in mind, these functions will only be available to subscribers who are subscribed to a DVR package

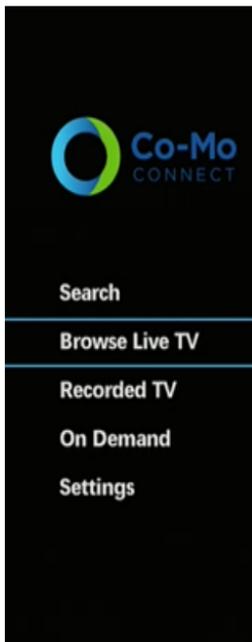
- Pause a live TV show for a snack, then resume playing where you left off – even skip commercials after you've paused TV. Pressing the pause button will pause the program for up to 90 minutes. To resume playing, press Pause again or press Play. If no action is taken, the program will resume playing from the place it was paused after 90 minutes of inactivity. A progress bar at the bottom of the screen will show how long the program has been paused and how much time is remaining. You can see the progress indicator bar by pressing play.
- Press the rewind button to rewind or press it two or three times to increase rewinding speed.
- Missed something? No problem, press the skip backward button to back up 7 seconds.
- If you've paused and replayed live TV, or you're watching recorded content, you can use the fast forward and skip forward buttons to go forward if you have not changed channels.
- FF can also be pressed two or three times to increase speed.

If your set-top box isn't responding when you use your remote control, press the STB button in the upper right corner of your remote to ensure you're in the correct mode. If your other devices are not working properly, make sure you press the corresponding mode button that you programmed for that device, and check your batteries.

WATCHING TV

Search For Programming

You can search the guide by TV show, movie title or actor in the very easy-to-use Search feature.



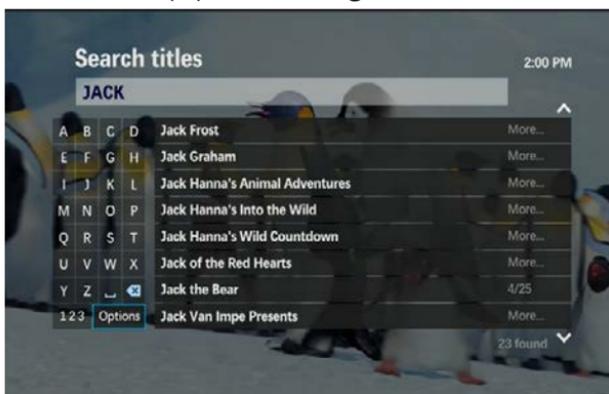
To bring up the Search feature, you can press either the Menu button or the Left Arrow button on your remote to bring up the Menu. Use your arrow buttons on your remote to highlight the Search option then press OK.

There are two ways to input your Search query:

- By using the arrow buttons on your remote control
- By using the number buttonpad on your remote control

Using the arrow buttons: Highlight the letters of your search query by navigating to the letter and pushing OK to make your selection. As you spell out your query, search results will automatically populate to the right side of the screen.

Using the number button pad: The numbers 2 through 9 can be used to input letters, where one quick push of the number 2, will enter the value for A; two quick pushes of the number 2 will enter the value for B; and three quick pushes of the number 2 will enter the value for C. As you spell out your query, search results will automatically populate to the right side of the screen.



- You can use the “123” button to input numeric values.
- The options button on screen will allow you to filter your results.
- If you need to delete a letter, simply press the * button at the bottom of the buttonpad on your remote.

WATCHING TV

Using the Program Info Screen

Whether you are watching live TV or browsing the Program Guide, the Info button on the remote is a great tool that will give you additional information about the program you are considering.

From this screen, you will be able to see additional information about the program including an episode title, the time it is playing, a description, actors names, rating and the original air date.

You will also notice a couple additional features on this page. On the left navigation pane there is a More Showtimes button; this will show all the instances where an individual program will be showing for the next seven days.

At the top of the page you will notice a tab labeled Cast & Crew. By using your arrow buttons and selecting this option, you will bring up a list of available actors, producers and directors. You can then highlight a name and press the OK button on your remote allowing you to see all programming that person is involved with for the next seven days. You have the ability to sort these by title or by date. You can use these titles to set episodes to record if the program is in the future or you can watch it now if the program is currently playing.



These search features do also provide results from On-Demand or Pay-Per-View. Any charges from On-Demand or Pay-Per-View purchases will be automatically added to your monthly bill. For more information on On-Demand or Pay-Per-View, please refer to pages 19 through 23.

WATCHING TV

Favorites

There are two different ways to access your favorite channels. First, you can display viewing options while watching live TV by pressing the right arrow button on your remote. Viewing options will allow you to add the channel that you are watching to your Favorites List. This menu will also allow you to quickly edit your Favorites List. By selecting the Edit Favorites option.

If you would prefer, you can also choose to access your Favorites by pressing the Menu button on your remote. Use your arrow keys to select settings and press OK. Go to the Television option and press OK. You will then see an option to set up favorites. All channels with a check mark next to them are included in that Favorites List.

Switching Between Favorites and All Channels

To activate your Favorites List, select the option Favorites Lists and highlight the list you would like to utilize and press OK. This will filter both the Guide and the channels you will see when you are pressing the Channel up and down buttons on your remote.



USING THE GUIDE

Mediaroom offers three separate guides for the subscriber to use. Once you decide which guide you prefer, you can visit the Menu Settings and set that as your Primary Guide Style. The next couple pages will go over the features of each guide.

Using The Guide

- To access the guide screen, press the Guide button on your remote control.
- You can use the up and down arrow buttons to browse programs by channel.
- Use the right and left arrows to go forward and backward in time.
- You can use the fast forward and rewind (>> and <<) buttons to jump a full day ahead or back in the program guide. This function is not available in the OnNow Guide. The OnNow Guide will only show the program that is on now and the program that immediately follows.
- Press the INFO button to see more information about the highlighted program such as a brief description and cast.
- Press the BACK button to return to the guide.
- If you are highlighting a show that's currently airing, press OK to view that program and EXIT the guide.
- You may also choose to use the guide rotation to rotate through the different guides with the press of the Guide button.

Recording a Program From the Guide

Press the Guide button to see the program guide. Use the arrow buttons to select a program.

- Press the red record button once to record the program.
- Press the red record button twice to record the series.
- Or press the red record button three times to cancel the recording.

Press Guide or Exit to TV at any time to return to watching live TV.

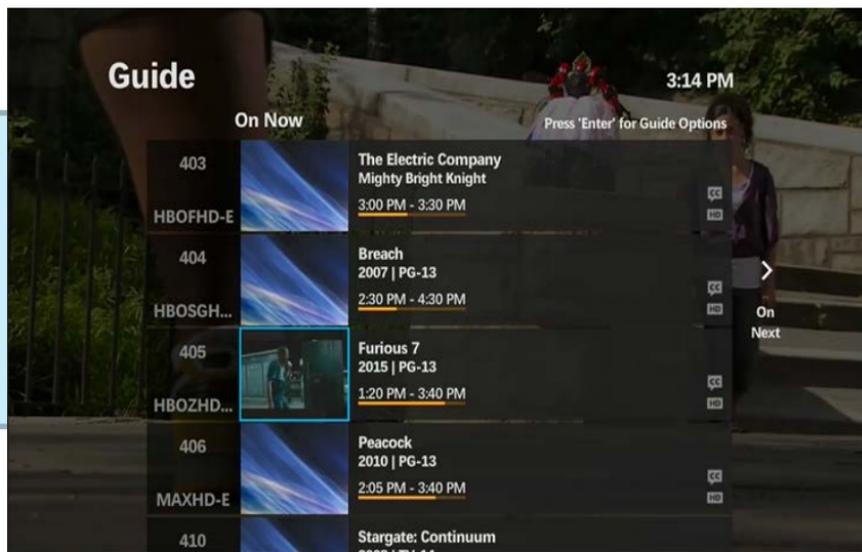
Please note: In all guides you have useful options such as live TV filters, jump to day, settings and favorites options, by selecting enter or the # button on the remote.

For more information on how to set your default Guide, please refer to page 34.

USING THE GUIDE

OnNow Guide

The *OnNow Guide* gives you a live snap shot of every program that is on now and lets you see what is on next. This is the default guide that is used when your service is first installed. This option will allow you to see the title of the program, as well as an episode name for many recurring TV shows. This will show the release year for all movies. The Yellow Bar under the run time of the programming is a progress bar used to show how much of the program is already shown. You will also notice that on the right side of the row, an icon will show if Closed Caption and HD Content are available for that program.

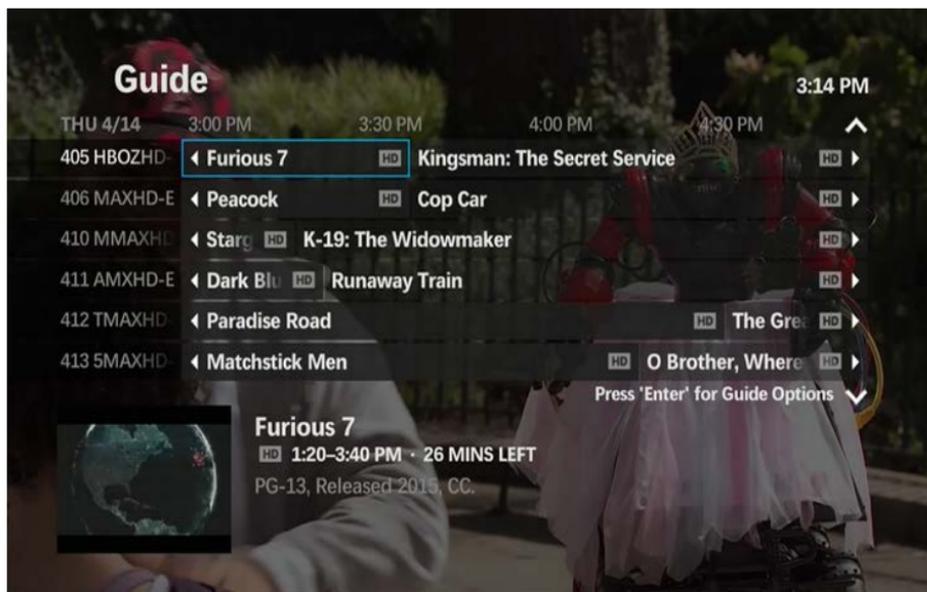


For more information on how to set your default Guide, please refer to page 34.

USING THE GUIDE

Grid Guide

The familiar Grid Guide lists shows by channel and time. This is a more typical programming guide of the three options. Like most service providers, this will offer a two-hour programming guide for six channels. You will be able to see live feed of the highlighted channel in the bottom left hand corner of the guide. If the highlighted programming is not currently airing, this spot will advise you of the time that program is expected to begin. This guide will also show you the Title of the movie or show that is highlighted, episode name for recurring television shows, the scheduled run time for the title, how many minutes are left in the current show, the rating of the title, the release date or year and whether closed captioning is available for that title. The last line of information will rotate every few moments to also provide some names of actors or actresses in the selected title.

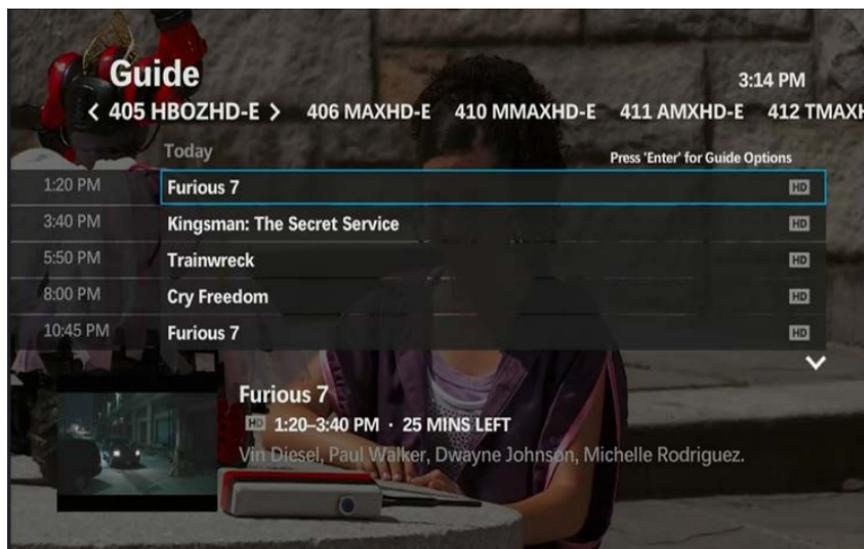


For more information on how to set your default Guide, please refer to page 34.

USING THE GUIDE

Channel Line-Up Guide

The Channel Line-up is useful for subscribers who prefer to only see programming for one channel at a time. This option will show you the current program and the next four titles showing on that channel. You will be able to see live feed of the highlighted channel in the bottom left hand corner of the guide. If the highlighted programming is not currently on this spot will advise you of the time that program is expected to begin. This guide will also show you the Title of the movie or show that is highlighted, episode name for recurring television shows, the scheduled run time for the title, how many minutes left in the current show, the rating of the title, the release date or year, and whether closed captioning is available for that title. The last line of information will rotate every few moments to also provide names of actors or actresses that can be seen.



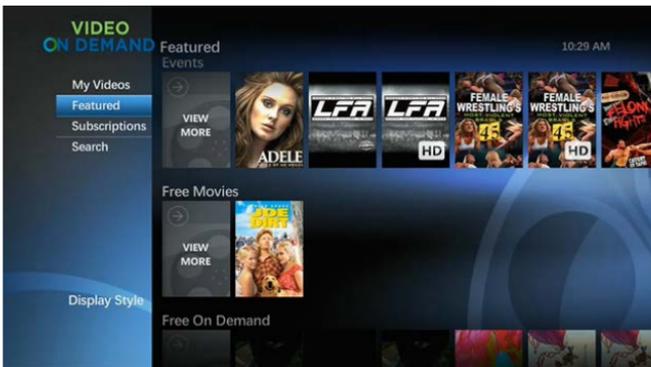
For more information on how to set your default Guide, please refer to page 34.

USING YOUR ON DEMAND

With Co-Mo Connect, you now have the ability to rent movies, concerts, sporting events, and shows all at the click of a button without ever leaving your home! Any charges will just be added to your monthly bill.

Browsing On-Demand Titles

First, press the **On-Demand** button on your remote to launch the On-Demand menu. Next, use your Up and Down Arrow keys to browse the available titles. The videos will be sorted into different categories like Events, Free Movies, Free On Demand, etc. The Movies will also be sorted into categories like Foreign Flix, In Theaters Now, Just In.



Once you find the title you would like to rent or view more information on, highlight it using the arrow keys. Once the picture of the title you wish to view is highlighted, press OK on your remote.

**Please note: You will see 2 pictures of most titles; one being Standard Definition and the other High Definition.

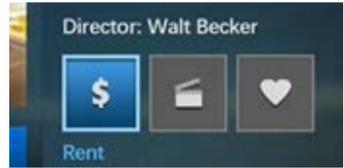
This will bring up the Title Summary. This will give you information about this title including, the year it was released, cast & crew information, rating, length, etc.



USING YOUR ON DEMAND

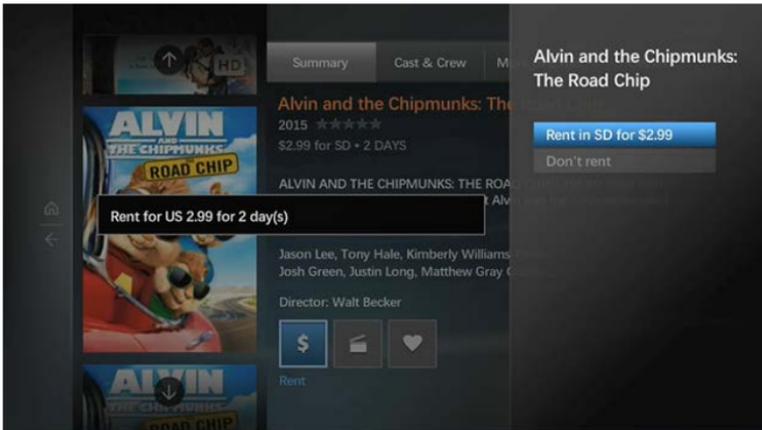
Renting On-Demand Titles

To Rent the selected title, highlight the Rent button (shown to the right) with the arrow button on your remote and press OK to select.



When you press this button, a screen will come up advising you that you are about to rent this title, the cost, and how long the title will be available to you. To proceed you will press the OK button on your remote with the Rent in "SD or HD" for "the price". This selection is shown in the screen below as "Rent in SD for \$2.99".

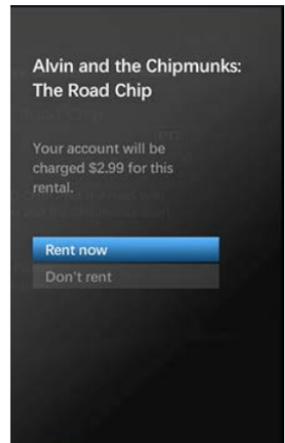
To cancel and go back to the last screen, just highlight Don't Rent using your arrow buttons on your remote and press OK.



As a final confirmation, a confirmation screen will come up advising that your account will be charged for this rental as shown to the right. To proceed, highlight Rent Now and press OK.

To cancel renting this title, press Don't Rent.

Your screen will now say "Thank You for Your Rental" and will begin playing the title you just rented.



USING YOUR ON DEMAND

Playing On-Demand Titles

After you have rented a title, it is available to you to watch as many times as you would like during the specified period of time.

To watch a movie you have already rented, press the On-Demand button on your remote. Use the Up Arrow button to highlight My Videos.

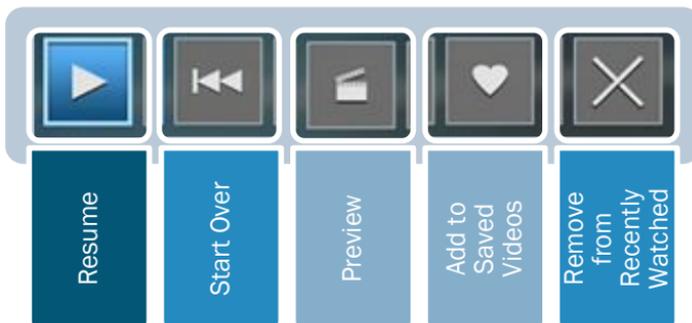


There are 2 sections to this screen: Current Rentals and Recently Watched.

Current Rentals are rentals that are still available for you to watch at no additional cost. Recently Watched are titles that you have watched recently using your Video-On Demand. Watching them again will require you to go through the rental process again.

Highlight the title you would like to watch again in the Current Rentals section and press the OK button on your remote. This will take you back to the Title Summary page which will allow you to resume playing, start the title from the beginning, preview the title, add to saved videos, or remove from recently watched.

To watch your title, highlight the preferred starting location button (Resume or Start Over) and press OK to select. See below for the screen option information.



USING PAY-PER-VIEW

With Co-Mo Connect, in addition to On-Demand, we offer Pay-Per-View for concerts or sporting events such as MMA, UFC, or professional wrestling. Any charges will just be added to your monthly bill.

Browsing Pay-Per-View

Pay-Per-View is purchased from your TV just like On-Demand, but it is purchased through the Channel Guide instead of a menu. You can find the listings on channels 481 and 981. 481 is reserved for HD titles such as Wrestling and publicized UFC fights. Channel 981 is only Standard Definition. This is where you can find concerts of many different artists and other sporting events. You will only be able to watch these rentals during the time that is reserved on the guide.

Renting Pay-Per-View Titles

To rent a Pay-Per-View title, press the Guide button on your remote and type in the numbers either 481 (HD) or 981 (SD) to looK at the available titles. Use your Right Arrow button to view available titles.

The screenshot shows a TV Channel Guide interface for Tuesday, 9/12. The time is 3:31 PM. The guide lists programs for channels 981, 1005, 1006, 1007, 1008, and 1009. The 'PPV: Madonna: MDNA World Tour' entry on channel 981 is highlighted with a blue box. Below the guide, a detailed view of the selected PPV title is shown, including a thumbnail, title, rental time, and TV rating.

Channel	On Now	4:00 PM	4:30 PM	5:00 PM
981	PPV: Madonna: MDNA World Tour	PPV: UFC 215: Nunes vs. Shevechenko 2		
1005	Burn, Witch, Burn!			Jeepers Creepers
1006	The Doctors HD	Steve	Family Feud HD	
1007	Harry HD	The Ellen DeGeneres Show HD	KHQA News at Five	
1008	The Robert Irvin	The Goldbergs	The Goldbergs	American Dad
1009	Hot Bench HD	Judge Judy HD	Judge Judy HD	Modern Family HD

Madonna: MDNA World Tour
Available for rental • 1:30 PM - 4:00 PM
TV-14, Original air date: 11/01/2016, CC.

Once you find what you are looKing for and have it highlighted in the Guide, press the OK button to select it. Your Program Info screen will come up with the information about Cast & Crew, Cost, and the time it is showing. There is also an option to see More Showtimes.

USING PAY-PER-VIEW

The screenshot shows the 'Program info' screen for 'Rockwell: A Night of Legendary Collaborations'. At the top right, the time is 3:38 PM. Below the title, there are two buttons: 'Rent for \$5.95' (highlighted with a blue border) and 'More showtimes'. The program details include: 'Rockwell: A Night of Legendary Collaborations', '\$5.95 • ONE-TIME SHOWING', and '981 Event TV • 10:30 PM - 12:00 AM'. A description follows: 'Various artists including Tom Jones, Joss Stone, Robert Plant, Lulu, and Razorlight perform at the O2 Arena in London.' Below that, it says 'No cast information available' and 'Special: Music, TV-PG (V, S, L), Original air date: 09/10/2017, CC.' At the bottom left, a button says 'Starts at 10:30 PM'.

To Rent, highlight the Rent for "Price" button on the left side of the screen and press the OK button on your remote. In the example above, this option is listed as "Rent for \$5.95".

When you select this option, a message will show on the screen and advise "You will be charged \$4.95 for "Time: showing of "Title". To rent, use the down arrow to highlight "Rent for "Price"" and press the OK button on your remote.

The screenshot shows the 'Program info' screen for 'Madonna: MDNA World Tour'. At the top right, the time is 9:02 AM. Below the title, there are two buttons: 'Rent for \$4.95' (highlighted with a blue border) and 'More showtimes'. The program details include: 'Madonna: MDNA World Tour', '\$4.95 • ONE-TIME SHOWING', and '981 Event TV • 10:30 AM - 1:00 PM'. A description follows: 'Madonna's MDNA World Tour of 2012, played to sold out crowds in 29 countries.' Below that, it says 'No cast information available' and 'Special: Music, TV-14 (V, S, L), Original air date: 11/01/2012, CC.' At the bottom, a message reads: 'You will be charged \$4.95 for the 10:30 AM - 1:00 PM showing of Madonna: MDNA World Tour'. To the right of this message are two buttons: 'Don't rent' (highlighted with a blue border) and 'Rent for \$4.95'.

Once you have successfully purchased your rental, you will see a message saying "Thank you for your rental". Make sure to tune back into this channel at the appropriate time to watch your rental!

USING YOUR DVR

You can record up to **FOUR** programs at one time. If you try to watch or record more than four programs, the DVR will alert you and give you options on how to proceed.

There are **THREE** ways to record individual programs with your DVR:



Through The Guide

Use the arrow buttons to scroll through shows, and record any show, current or future, simply by pressing Record (a red dot will appear after the show title in listings).

Access recorded shows by pressing the Recorded DVR remote button or by selecting Recorded TV from the main menu screen.

You can also record an entire TV series by pressing the red record button a second time.

To cancel a recording, press Record a third time.

While You Are Watching

To record the program you're watching, press the red Record button. A recording message will appear on the screen, and the red record light on the set top box will remain on while recording is in progress.

Through The Information Page

You can press the INFO button on your remote control while you are watching Live TV or while you have a program highlighted in the guide. Use your arrow buttons to highlight Record Episode and press OK. Press OK a second time to confirm.

Recording will begin immediately and end at the program's scheduled stop time. The portion of the program you have already watched will be included in the recording. You can press the stop button to end a recording any time. You'll be prompted to confirm you want to end the recording.

USING YOUR DVR

Recording a Series

There are **TWO** ways to record a series with your DVR:

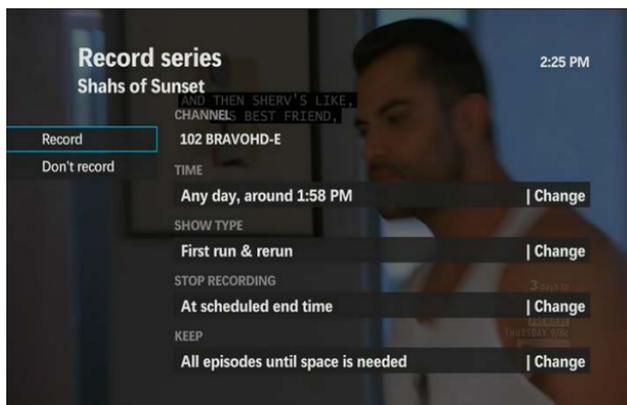
Recording a Series From the Guide

To schedule a recording from the guide, press the guide button on your remote. Use the Arrow buttons on your remote control to navigate through the guide and highlight a program of the series you want to record. Press the record button twice on the remote control; a series of red dots will appear indicating a recording is scheduled for the same show on the same day at the same time every week. Press exit on the remote to return to live TV.

Recording a Series From the Program Info Screen

To schedule a recording from the Program Info screen, while watching the program you want to record or while you have your program highlighted in the guide, press INFO on your remote control. Select Record Series.

A Record Series screen will appear allowing you to limit the series recording to a specific timeframe, the show type, if you want to stop recording at the scheduled end time or a few minutes after and how long to keep a recording. To make changes to any of these options, you just highlight the row you would like to change and press OK. Then make any necessary changes, highlight Record, and press OK.



Viewing Scheduled Recordings

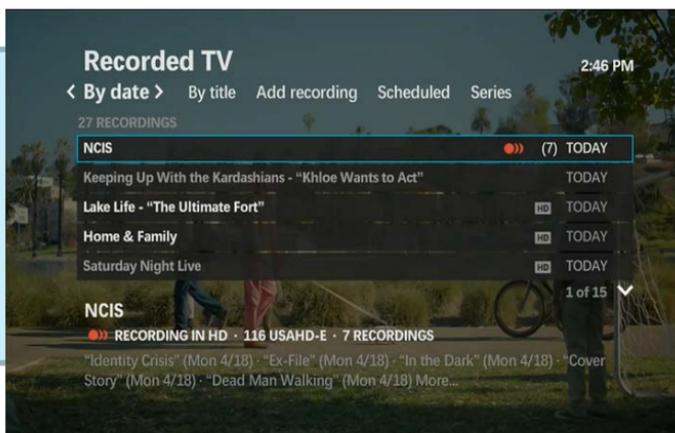
To view a scheduled recording, select Scheduled Recordings from the Recorded TV Main Menu or use the arrow buttons to navigate to Scheduled from the View Recordings menu. You will see a list arranged by date. Press the right arrow to highlight Series to see a list of Scheduled Series recordings. Select the series and press the OK button to bring up the series info page.

USING YOUR DVR

Reviewing and Watching Your Recordings

To view a list of your recordings, press the Recorded TV DVR button on your remote. This will show the Recorded TV screen for a list of recordings sorted by date with the most recent recordings listed first. You can view/sort the list By Title using the right arrow button. Use the up and down arrows to scroll through the list and select the program you would like to watch. Press OK select the highlighted program. The Program Info screen will be shown.

The Program Info screen will show the information about that specific recording - including the date it was recorded, a description of the program, the actors or actresses, the rating, original air date and the length of the recording. You will also see the options to Play the recording, keep the recording until you erase it or run out of space or erase it now.



Series recordings will display as a single line item and list the number of available recorded episodes. To view the recorded episodes of a series recording, select the series name and press OK. Use your down arrow button to highlight the episode you wish to watch and press OK. Select PLAY to watch the program.

You can press Stop at any time while viewing a recorded program. The Stop Menu will give you the option to watch Live TV or Recorded TV. Use the arrows to highlight your preferred action and press OK to make your selection. You will also have the option to Resume Play. This will continue showing the program where you left off. Choose Start Over to watch the program again from the beginning or Erase to stop watching and delete the program permanently.

When a recording is finished playing, a Finished menu appears. Use the arrows to select Watch Live TV, then press OK to return to live TV.

USING YOUR DVR

Deleting Recordings

Deleting recorded programs from your DVR helps you manage your storage space. If you reach your storage limit, older programs will be erased automatically to make room for new recordings, whether you have watched the program or not, unless it is marked otherwise.

There are two ways to delete recordings. You can delete recordings through the Recorded TV menu or after viewing a recorded program.

Deleting Recordings through the Recorded TV Menu

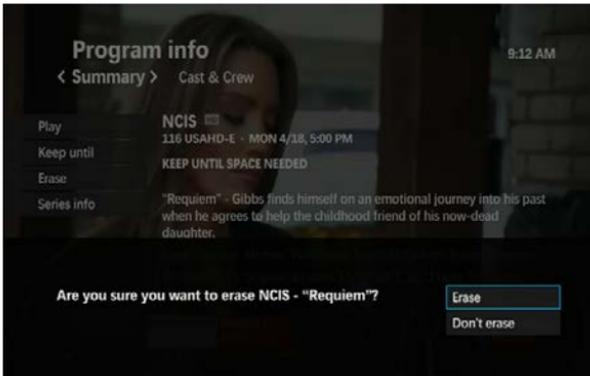
To delete a recorded program using the menu, press the Recorded TV DVR Button on your remote to see a list of recordings.

- You can use the right and left arrow buttons to view the list by date or title.
- Use the up and down arrows to scroll through the list and select the program you would like to delete.

Press OK to make your selection and launch the Program Info Screen. Use the arrow buttons to navigate to Erase and press OK. You'll be asked to confirm that you want to delete the recording. Press OK.

Deleting a Recording After Viewing

After viewing a recorded program, an information screen will appear automatically when you reach the end. Use the arrow buttons to select Erase and press OK. Deleted programs are removed from the recorded programs list and can no longer be viewed.



Protecting a Recording

To protect a recording, press the Recorded TV DVR button on your remote to see the Recorded TV screen for a list of recordings. Use the arrow buttons to scroll through the list and highlight the program you would like to protect. Press OK to make your selection and launch the Program Info Screen. Use the down arrow to highlight Keep Until and press OK. Then use the Arrow buttons to select Keep Until I Erase. Press OK.

USING YOUR DVR

There are **TWO** ways to cancel a recording with your DVR:

Canceling a Recording From the Recorded TV Menu

To cancel a recording using the Recorded TV menu, press the Recorded TV DVR button on your remote. Use the right arrow to select scheduled to see a list of scheduled recordings.

Use the up and down arrows to scroll through the list and select the program you would like to cancel. Press OK to make your selection and launch the program info screen.

Select don't record and press OK.

Press OK a second time to confirm that you want to cancel the recording.

Canceling a Scheduled Recording From the Guide

To cancel a scheduled recording using the Guide screen, press Guide on your remote.

Use the arrow buttons on your remote control to navigate the Guide and highlight a program you want to cancel recording. A red dot will appear next to program titles scheduled to be recorded.

Press record three times to cancel the recording. The red dot will disappear and you will see an on screen message that says recording canceled.

There are **TWO** ways to cancel a series recording with your DVR:

Canceling a Scheduled Series Using the Recorded TV Menu

To cancel a scheduled series recording using the Recorded TV DVR menu, press the Recorded TV DVR button on your remote. Use the right arrow button to highlight Series. This will show a list of series that are scheduled to be recorded. Use the up and down arrow buttons to scroll through the list and select the series you would like to cancel. Press OK to make your selection and launch the Series Info screen. Select Cancel Series and press OK. Press OK a second time to confirm you want to cancel the series.

Canceling a Scheduled Series Using the Guide

To cancel a scheduled series recording using the Guide screen, press Guide on your remote. Use the arrow buttons on your remote control to navigate the Guide and select the series you want to cancel recording. You can use the >> button to jump forward to the same time block for the next day. A series of red dots will appear next to program titles of series that are scheduled to be recorded. Press record once to cancel the series. The red dots will disappear.

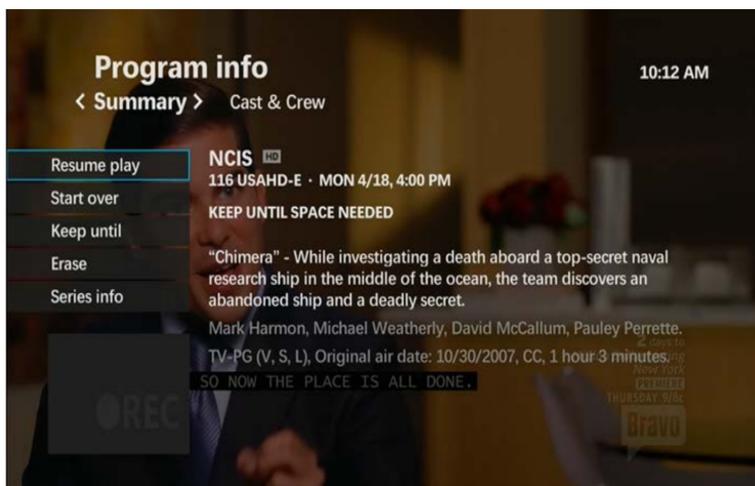
USING YOUR DVR

Whole Home DVR

With your whole home DVR, you can record a program on one DVR and watch it on any DVR in your house. You can even begin watching a recorded program in one room and finish watching it in another room.

Start Watching In One Room

After you have recorded a program, press the Recorded TV DVR button on your remote to see the Recorded TV screen for a list of recordings sorted by date with the most recent recordings listed first. Use the up and down arrows to scroll through the list and select the program you would like to watch. Press OK to make your selection and launch the Program Info screen. Select Play to watch the program. When you're ready to move to another room, press Pause.



Finish Watching In a Different Room

Now you can move to another room and continue watching the program from the point where the program was paused. Press the Recorded TV DVR button on your remote to see the Recorded TV screen to return to the list of recordings. Use the up and down arrows to scroll through the list and select the program you were watching. Press OK to select that program. Select Resume Play to continue watching the program. You can watch the same program on up to four televisions. You can pause, fast forward and rewind the recorded program without affecting the viewers in other rooms.

SETTINGS OPTIONS

Mediaroom offers many different options for personalization for your viewing preferences. To access the settings, simply press the menu button on your remote. On the left navigation screen, highlight Settings and Press OK. You will then see five separate options.

General

- System Sound Effects
- On-Screen Language
- System Information
- Adjust Broadband
- Personal Media Settings
- Test
- RF Output Channel

Television

- Customize Channel Guide
- Set Up Favorites
- Recent Panel Settings
- Primary Guide Style
- Screen Aspect Ratio and High Definition
- Closed Caption
- Subtitles Language Settings
- TV Receiver Name

Audio

- Audio Language
- Secondary Audio
- Audio Description
- Digital Audio Output

Parental Controls

- Parental Locking

Restart System

Please see the following pages for more detailed information on these options.

SETTINGS OPTIONS

General Settings



System Sound Effects

This option will allow you to play or mute sound effects as you press buttons on your remote.



On-Screen Language

This option will allow you to change the language in which you see your Menu options. You will have the option of Deutsch, French, German, Italian, and English.



System Information

This option is mostly used for network troubleshooting. This will give you specific information on your set top box and network.



Adjust Broadband

This option is currently not active. If you need help adjusting your network, please contact our offices at 888-256-9575.



Personal Media Settings

This option is reserved for future use but is not currently available.



Test

This option is not currently configured. In the future, this will be used for network troubleshooting.



RF Output Channel

The RF Output Channel option will allow you to change the RF channel to either 3 or 4 for a coaxial connection to your television.

SETTINGS OPTIONS

Television Settings



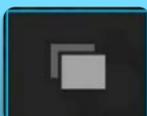
Customize Channel Guide

This option will allow you to customize your channel guide by adding or removing channels from your guide. This will also allow you to change the order of your channels in the guide. See page 35 for additional information.



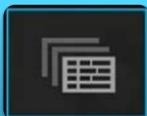
Set Up Favorites

This option will allow you set up favorite channels which you can use to filter your channel guide.



Recent Panel Settings

This option will allow you to program what happens when you press your last button. If you choose to Map the last button to show the recent channel list, it will show the recent channel list instead of going to the last channel you viewed.



Primary Guide Style

This will allow you to choose the guide that you see when you press the Guide button. For more information on each of the guides, please see page 34.



Screen Aspect Ratio and High Definition

This option will allow you to see options for the aspect ratio and screen resolution. This will run a test before making the changes to make sure that your TV is compatible with that resolution.



Closed Caption

This option will allow you to turn closed captioning on or off on your television as well as changing the color and size of the font. Please see pages 26 for additional information on closed captioning.



Subtitles Language Settings

This option will allow you to change the language of subtitles when they are available. You can choose from 66 different languages.



TV Receiver Name

This option will allow you to change the name of your set top box. This is typically only used in troubleshooting .

SETTINGS OPTIONS

Audio Settings



Audio Language

- This option will allow you to change your preferred audio language to one of 66 languages. If you change your preferred language, your video will be played in that language when that content is available.



Secondary Audio

- Some TV programs have secondary audio for alternate languages. This option will allow you to choose if you would like to use the primary language at all times or if you would like to use secondary audio when it is available.



Audio Description

- This option will allow you to enable or disable audio description. This is the auditory description of visual representations in television shows or movies.



Digital Audio Output

- This option will allow you to choose the type of audio output you desire, Stereo or Surround sound. Please keep in mind that some TVs may not support surround sound.

SETTINGS

Setting Your Preferred Guide

Press the menu button or use the right arrow button to bring up the Main Menu. Select Settings. Use the Down Arrow on your remote to navigate to Television. Press OK.

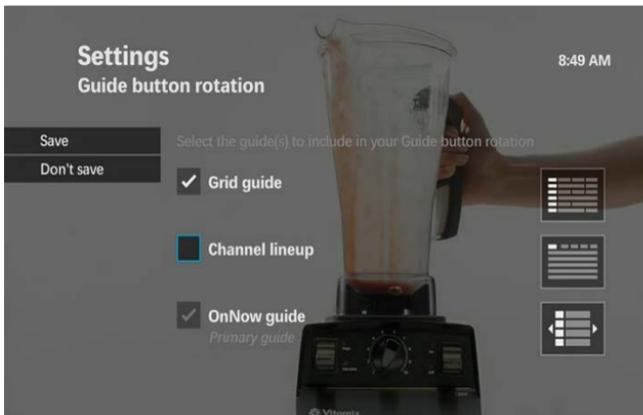
The first screen that you will enter is the Primary guide style. Setting this option will program your television to bring up your selection first when you press your guide button from Live TV.



For additional information on each of these guide styles, please see pages 10-12.

On the left side of this screen, you will also see an option that says Guide Rotation. By selecting this option you will be able to select the guide or guides that you would like to see when you press your Guide button multiple times.

You can add or remove guides from showing by selecting the box next to the name of the guide. A checkmark means that is programmed to show and unchecking a box will hide that guide from the rotation. You will not be able to hide the guide that is set to Primary.



Once you have made your changes, make sure to highlight the Save option on the left side of the screen and press OK on your remote to save your specified preferences on both the Guide Button Rotation screen, as well as the Primary Guide Style screen.

SETTINGS

Hiding Individual Channels

Hiding channels will remove channels from the Guide, Info and Favorite Channels screens. Hiding channels will also remove them from view when you're browsing channels using the Channel ^ and v buttons.

Please note: You do not need a parental control PIN to hide channels or watch programs on hidden channels.

Hiding Channels

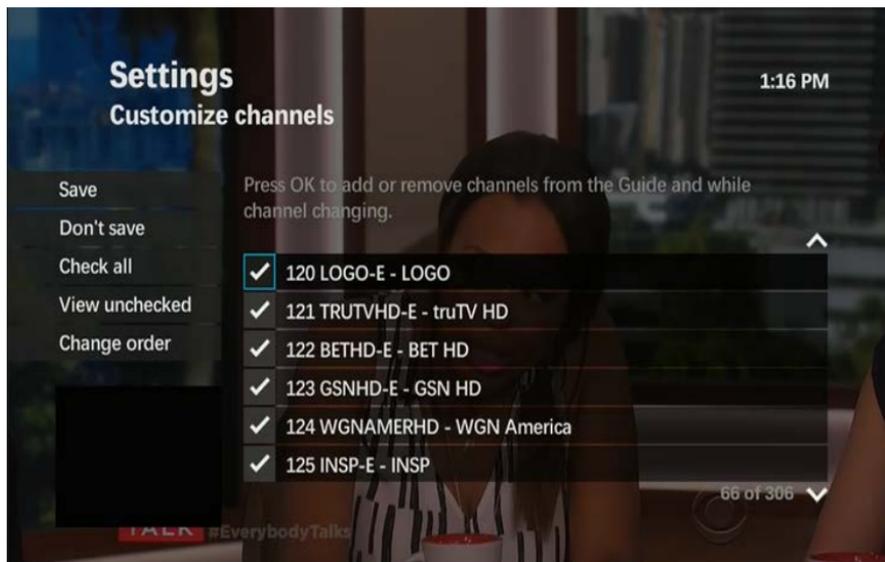
To hide channels, press the MENU button to bring up the main menu. Use the down arrow button to select Settings and Press OK. Use the down arrow button to select Television. Press OK. Highlight the option Customize Channel Guide and press OK to select. You will see a list of your channels with boxes next to them.

→ A checked box indicates you will see that channel.

→ An unchecked box indicates that the channel is hidden.

Use the up and down arrow buttons to select a channel you want to hide or unhide. Press OK to uncheck the box and hide the channel. Press OK again if you want to check the box and display the channel. Repeat for every channel you want to hide or unhide. Once you have completed your changes, use the Arrow buttons to highlight Save and press OK. Press EXIT on TV to return to watching live TV full screen.

You can always use the additional options on the left side of the screen to Check All or View Only Unchecked Channels.



You may still view hidden channels by entering the channel number from Live TV using the remote. Simply press the number buttons that correspond to the hidden channel.

SETTINGS

Changing the Order of Channels

To change the order of your channels as they are seen in your guide, press the Menu button to bring up the main menu. Use the down arrow button to select Settings and Press OK. Use the down arrow button to select Television. Press OK. Highlight the option Customize Channel Guide and press OK to select. On the left side of the screen, highlight the option that is listed as Change Order. Now you can find the channel you would like to move and highlight the up or down arrows on the right side of the screen and press OK to move in the desired direction.

Please keep in mind that when you make these changes, the channel numbers will not be aligned with the Channel Line-up provided to you at the time of installation.

You can always choose to revert your changes to the original channel line up by choosing the Default Order option on the left side of your screen.

Once you are done making changes, make sure to highlight the Save option and press OK.



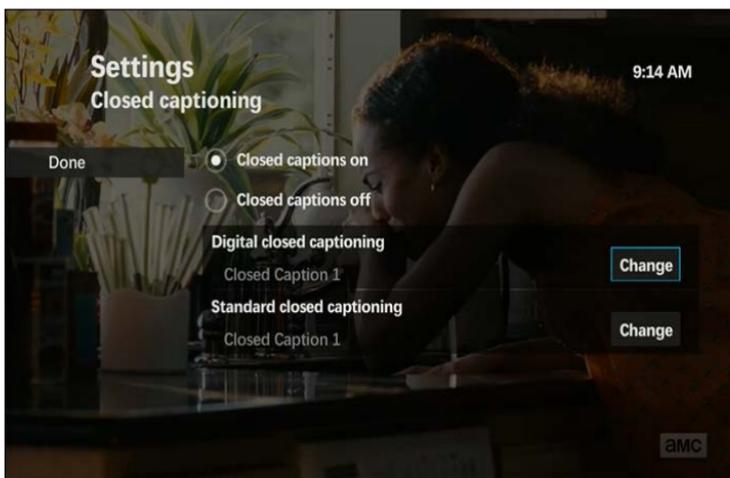
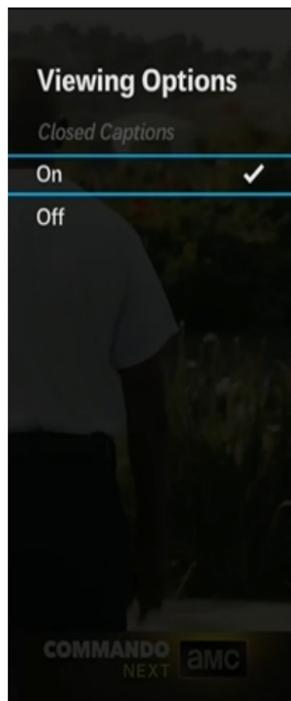
SETTINGS

Closed Captioning

There are two ways to turn on your closed caption. The first and most convenient: while watching live TV, simply press your right arrow button to bring up the Viewing Options screen. Use your down arrow to highlight Closed Captions and Press OK. Then, use your down arrow to highlight On and press OK.

The second option is through the Menu. Press the MENU button on your remote. Use your down arrow button to select Settings. Press OK. Highlight the Television option and press OK. Select the Closed Caption option and press OK. You will then see the option to turn your closed captions on or off.

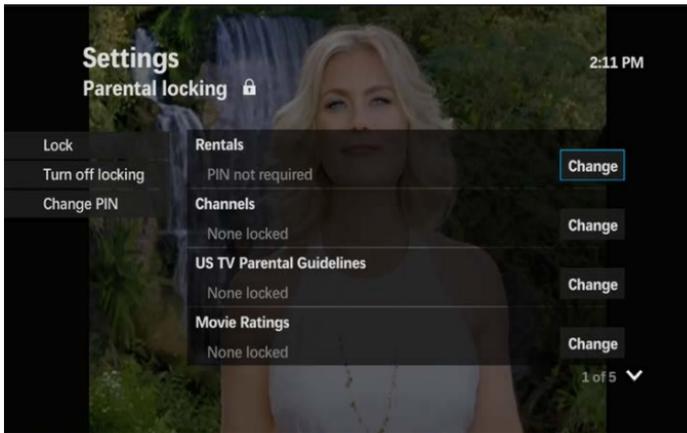
This screen will also allow you to edit the Text Settings, Background Settings and Panel Settings for your Digital and Standard Closed Caption. You can use these to change the size, the font, the color, the opacity and the style. Simply highlight the Change option next to Digital or Standard. After making any desired changes use the Save and Done options to save your changes and Exit the menu.



PARENTAL CONTROLS

With parental controls you can lock shows and movies by rating, lock specific channels and keep on demand rentals from being purchased without your knowledge.

Accessing Parental Controls to set up or make changes is easy! Press the MENU button or the left arrow button on your remote to bring up your menu options. Next, highlight the Settings option and press OK to select. Use your down Arrow button to go to Parental Controls. Press OK and press OK again to select Parental Locking. The default password for this menu is 1234. Once you put in your password you will have access to edit the PIN, the channels that you may lock, the Guidelines, changing the movie ratings that are viewable, etc.



To create your personal PIN:

Press the MENU button or use the right arrow button to bring up the Main Menu. Select Settings.

Use the down arrow on your remote to navigate to Parental Controls. Press OK.

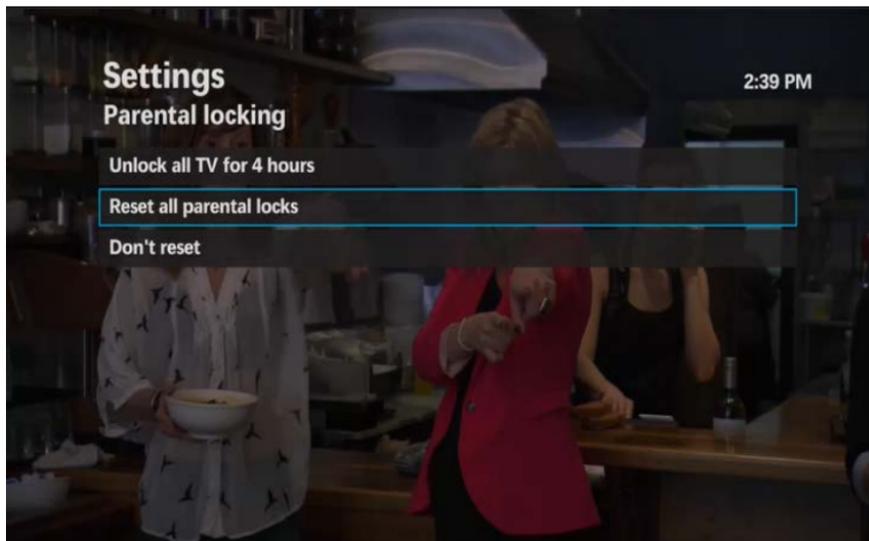
On the Left Navigation panel you will see an option to Change PIN. You will be asked to enter a four digit PIN. Enter the PIN you would like to use going forward using the NUMBER buttons. (You can use the DELETE button to erase mistakes and start over.) Enter the same PIN a second time using the buttons to confirm. The parental locking screen should appear once you have completed this option.

**When you create a PIN, choose a random number instead of an address, birthday, date or phone number that your child might guess easily.

PARENTAL CONTROLS

Deleting your Parental Control PIN

Deleting your PIN or resetting parental locking will disable all parental locking settings, but it won't affect hidden channels since you don't need a PIN to hide channels. To enable parental locking after deleting your PIN, you will need to create a new PIN.



To delete your pin:

Press the MENU button or use the right arrow button to bring up the Main Menu. Select Settings.

Use the down arrow on your remote to navigate to Parental Controls. Press OK. Use the right arrow to select Parental Controls. Press OK.

You will then be prompted to enter your PIN. The parental lock settings screen should appear. Use the arrow buttons to highlight Turn Off Locking in the Left Navigation pane and press OK. Use the down arrow button to select Reset All Parental Locks. Press OK.

Press OK a second time to confirm that you do want to Reset the PIN and stop using parental locking. You will be returned to the last channel you were watching.

Please note: If you have previously locked adult programs, you will not be able to change your PIN or reset parental controls. If you want to reset parental controls, unlock adult programs.

After your PIN is deleted, you will be required to create a new PIN the next time you access the Parental Controls screen.

PARENTAL CONTROLS

Locking and Unlocking Individual Channels

The Parental Controls menu will allow you to prevent others in your household from viewing particular channels.

Locking a channel

Press the MENU button or use the right arrow button to bring up the Main Menu. Select Settings. Use the down arrow on your remote to navigate to Parental Controls. Press OK. Use the right arrow to select Parental Controls. Press OK.

Enter your PIN Number using the number buttons on your remote. The parental locking settings screen will appear. The Default PIN Number is 1234. The parental locking settings screen will appear. Use the arrow buttons to select the Change, next to the Channels row. Press OK. You will see a list of your channels with boxes next to them.

→ An empty box indicates that channel is not locked.

→ A closed lock in the box indicates that channel is locked.

Use the up and down arrow buttons or the number pad on your remote to navigate to a channel you want to lock and press OK to add or remove it from your Locked channels.

To see a list of which channels are locked, use the arrow buttons to select View Locked Only. Press OK.

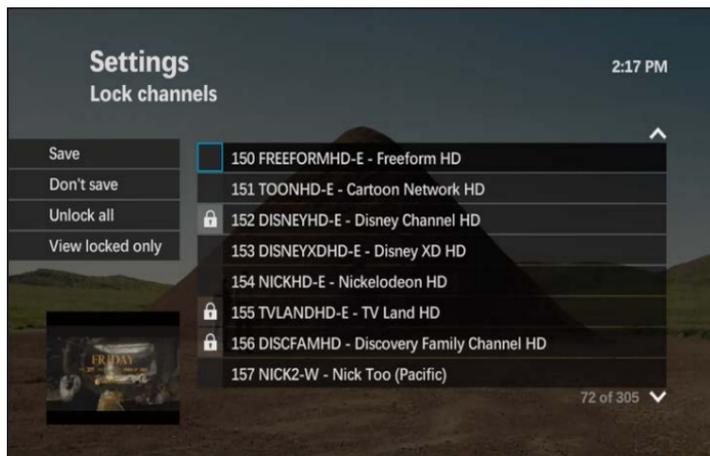
Unlocking channels

To unlock all channels, use the arrow buttons to select Unlock All. Press OK.

Saving changes

When you are finished locking channels, use the Arrow buttons to select SAVE. Press OK. If you are finished setting parental controls, use the arrow buttons to select lock and press OK. Press EXIT to TV to return to watching live TV full screen.

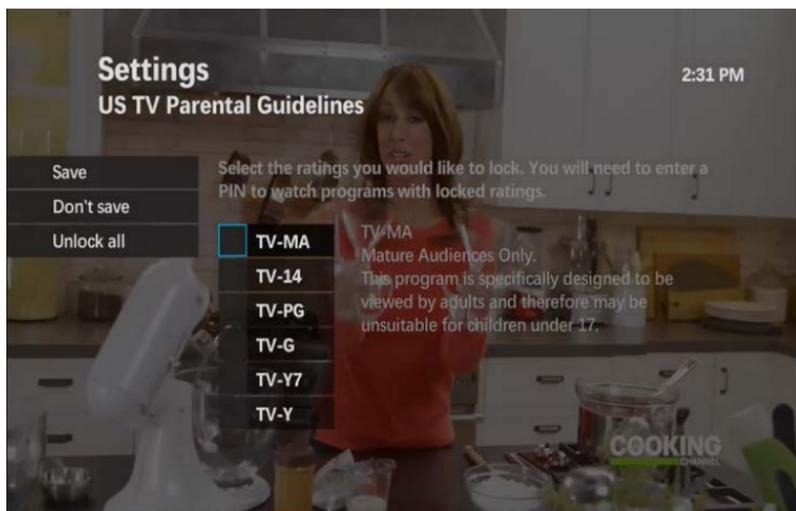
To view locked channels, you need to enter your parental control PIN. A locked channel will still appear in the GUIDE screen unlike hidden channels.



PARENTAL CONTROLS

Locking TV Programs by Rating

You can also use parental controls to lock programs by ratings. For example, if you have children, you may want to choose a setting that allows only programs appropriate for children to view. This function will lock by rating for both television and movie ratings.



To lock programs based on rating, press the MENU button on your remote to bring up the Main Menu. Use the your arrow buttons to select Settings. Use the down arrow to highlight Parental Controls. Press OK. Enter your PIN Number. The default PIN Number is 1234.

Use the arrow buttons to select Change next to US TV Parental Guidelines. Press OK. Use the arrow buttons to select **each rating you want locked**.

→ Press OK to lock that rating and higher.

→ Pressing OK a second time will unlock the rating.

**Once ratings are locked, you will have to enter your PIN number to watch these programs.

TV-MA

This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.

TV-14

This program contains material that may be unsuitable for children under 14 years. Parents are cautioned against letting children under 14 watch unattended.

TV-PG

This program contains material that parents may find unsuitable for younger children. Many parents may want to watch it with their younger children.

TV-G

Most parents would find this program to be suitable for all ages. Although this rating does not signify a program designed specifically for children, most parents may let younger children watch this unattended.

TV-Y7

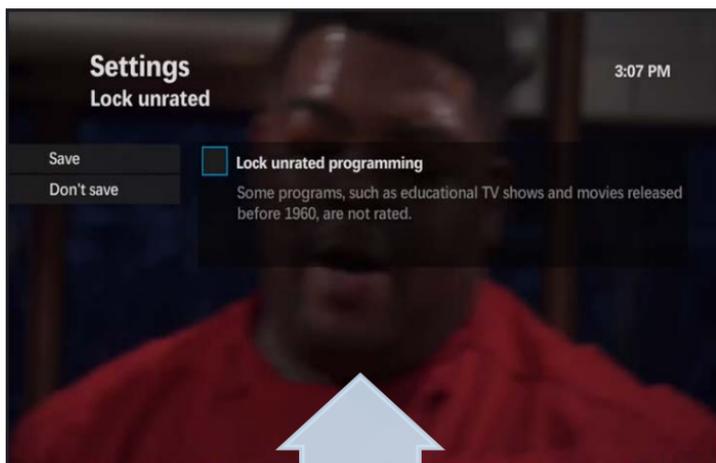
This program is designed for children age 7 and above. It may be more appropriate for children who have acquired the developmental skills needed to distinguish between make-believe and reality.

TV-Y

This program is designed to be appropriate for all children. The themes and elements in this program are specifically designed for a very young audience, include children from ages 2-6.

After your desired changes have been made, use your arrow buttons to select Save. You can also choose to Unlock all by pressing Unlock all from the left Navigation Pane.

PARENTAL CONTROLS

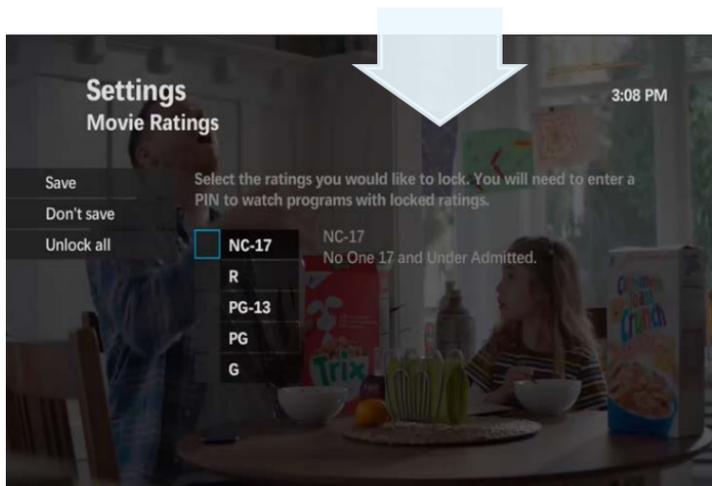


Blocking Unrated Programs

To block unrated programs, use the buttons to select CHANGE next to Lock Unrated. Press OK. Use the right arrow button to select Lock Unrated. Press OK. A closed lock will appear. To unlock, press OK again. Use the arrow buttons to select save. Press OK.

Locking By Movie Ratings

Use the Arrow buttons on your remote to select Movie Ratings. Press OK. Use the arrow buttons to select the lowest rating you want locked. Press OK to lock that rating and higher. Pressing OK a second time will unlock the rating. Use the arrow buttons to select Save. Press OK.



PARENTAL CONTROLS

Viewing Locked Programming

You can view locked programming by simply entering your parental control PIN.

To view locked programming, tune into the locked channel by opening through the guide, using your Channel Up and Down buttons, or using your number pad on your remote. You will be prompted to unlock the programming by pressing the OK button on your remote.



Press OK to unlock this program.



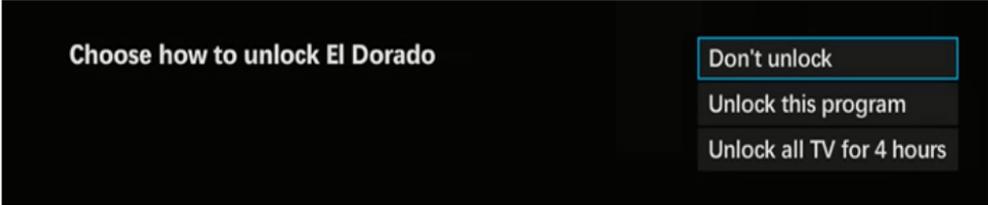
Next, you will be prompted to enter your 4-digit Parental Control PIN to unlock the programming.



Enter your 4-digit PIN to unlock Storage Wars.



Lastly, you will be given the option to unlock only the program you have attempted to tune into or you can choose to unlock all TV programming for four hours.



Choose how to unlock El Dorado

Don't unlock

Unlock this program

Unlock all TV for 4 hours

PARENTAL CONTROLS

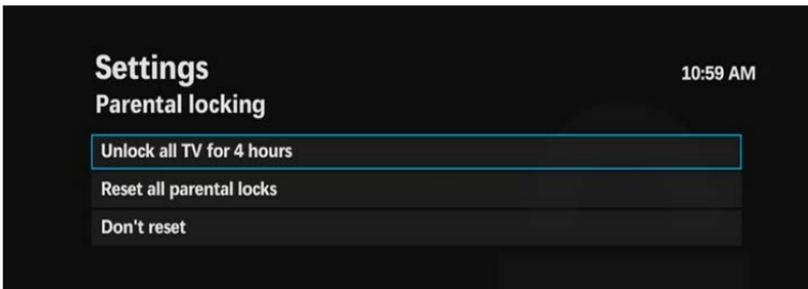
Turning Off Parental Control

You can temporarily disable your parental control settings to watch your full range of channels. Parental controls can be enabled again when you are finished. If you have on demand rentals locked using parental controls, you will still have to enter your PIN to view or purchase a program.

Temporarily Disabling Parental Locks

To temporarily turn off your parental locking settings, press the MENU button or use the right arrow button to bring up the Main Menu. Select Settings. Use the down arrow on your remote to navigate to Parental Controls. Press OK.

On the Left Navigation panel you will see an option to Turn Off Locking. To temporarily disable the Parental Locks, select the option Unlock all TV for four hours. Press OK. After four hours of viewing, parental control settings will automatically turn back on.

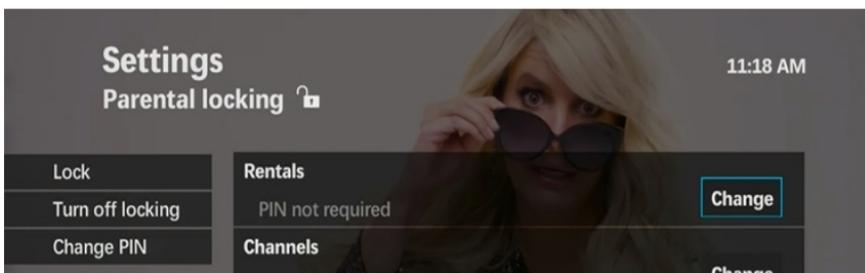


Restoring Parental Locks

If you turn the set-top box off before the four hours have passed, the parental locks will be turned on the next time you turn on the set top box.

-Or-

To restore or turn on temporarily disabled settings, press the MENU button or use the right arrow button to bring up the Main Menu. Select Settings. Use the down arrow on your remote to navigate to Parental Controls. Press OK. On the Left Navigation panel, use the arrow buttons to select lock. Press OK. Press OK a second time to confirm your selection. Press exit to TV to return to watching live TV full screen.



PARENTAL CONTROLS

Removing Parental Controls

Deleting all your parental control settings will disable all your locking settings and delete your PIN. To enable parental locking again, you will need to create a new PIN. Deleting parental locking settings will affect locked channels but not hidden channels since you don't need a PIN to hide channels.



Deleting Parental Control Settings

To delete your parental locking settings, press the MENU button or use the right arrow button to bring up the Main Menu. Select Settings. Use the down arrow on your remote to navigate to Parental Controls. Press OK. Enter your Parental Control PIN. On the Left Navigation panel you will see an option to Turn Off Locking. Use the arrow buttons to select Turn Off Locking. Press OK. Use the arrow buttons to select Reset All Parental Locks. Press OK. Press OK a second time to confirm your selection.

Now all of your parental locking settings are disabled and your PIN has been erased. You will be returned to the last channel you were watching. The next time you return to the Parental Control Settings you will be required to create a new PIN.



WatchTVEverywhere.com

WatchTVEverywhere streams some of your favorite channels and subscribed programming to your tablet, smartphones, laptop and other mobile devices from anywhere you can receive an Internet signal: inside your house, at the office, hotel, airport, vacation home and everywhere.

What is WatchTVEverywhere?

WatchTVEverywhere has a lot of different definitions. For us, it is TV programs that are available on something other than a TV set. That means your PC, laptop, iPad, iPhone or Android.

How is WatchTVEverywhere different from something like Hulu or Netflix?

There are several differences. WatchTVEverywhere:

- Is FREE. There is no extra charge to use it. You only need to have a subscription to the network you want to watch.
- Includes live TV. For example, WatchTVEverywhere includes live game coverage on NFL Network or WatchESPN. Hulu and Netflix only provide previously recorded shows.
- Has full episodes of current TV shows within days of their premiere. You can also catch up on the entire season or previous seasons of your favorite shows.

How much does it cost?

Nothing. At this time, there is no extra cost for WatchTVEverywhere so feel free to explore. You only need to be a subscriber to the TV network. This may change over time depending on the requirements made by the individual TV networks.

What programs are available?

Different networks make different programs available at different times. Each TV network makes their own decision about what to make available on WatchTVEverywhere. For example, the live feed of CNN is available. However, the live feed of Nickelodeon is not. Instead, Nickelodeon offers full episodes of their popular programs. A TV network doesn't necessarily own all of the rights to all of the programs they transmit. A TV network may have the right to transmit a movie, but only to TV sets, not on WatchTVEverywhere. So, once again, it depends on the TV network.

Will other networks become available?

Yes. We are working with many different program providers to expand the number of networks and the number of programs available on WatchTVEverywhere. Registered users are presented with a complete list of all the networks available to them. You will see them automatically when they are added.

How do I register for WatchTVEverywhere?

Select Co-Mo Connect from the provider drop down menu and click on Submit. Click on "Register". You will need two pieces of information to register: Your account number and the correct spelling of the last name on the account. You will be asked to provide an email address and a password, select a password reset question, and supply the answer to the password reset question.

Click on Register and then Create Account. Now, check the email address you just provided. You will find an email message with your WatchTVEverywhere activation link. Click on the link to complete the registration process.

See next page for a list of available networks...



WatchTVEverywhere.com

Available Programming



CONTACT US

 (844) 99 -FIBER

 www.Co-Mo.net

